



business voice

## PENTELEDATA STAR CODES

### Dialing/Call Waiting/Caller ID

Access/*xx code	Feature Name
*43	Call Waiting – Enable
*44	Call Waiting – Disable
*62	Call Park
*65	Enable Caller ID Next Call
*66 + parking slot	Call Park Retrieval
*67	Disabled Caller ID Next Call
*69	Last Call Return
*70	Disable User Call Waiting Next Call
*84 & *98	Voicemail Management

### Call Forwarding

Access/*xx code	Feature Name
*72	User Call Forward All
*73 + Group No.	Group Call Forward All
*90	User Call Forward Busy
*92	User Call Forward No Answer
*94	User Call Forward Out of Service

### Other Services

Access/*xx code	Feature Name
0	Operator Services
211	US Non-Emergency Services
411	Information
611	PTD Customer Service (Number to be chosen)
711	Telecommunications Relay Service
811	Local Utility Services “Call Before You Dig”
911	Emergency Services

### User Call Screening/Do Not Disturb

Access/*xx code	Feature Name
**extension	Directed Call Pickup by Extension
*00	Transfer to Voicemail
*58	Add Custom Caller Block w/ Message
*59	Add Custom Caller Allow
*60	Add Custom Caller Block
*63	Add Custom Call Forward
*64	All Other Callers Block
*74	All Other Callers Allow
*77	Anonymous Caller Block
*78	Do Not Disturb Enable
*79	Do Not Disturb Disable
*81	Call Pickup (Requires Call Pickup Group)
*85	Disable Anonymous Caller Block
*87	Anonymous Caller Allow
*95	Anonymous Caller Block w/ Message

### Account Call Screening

Access/*xx code	Feature Name
*41	All Other Callers Block
*42	All Other Callers Allow
*45	Custom Caller Block
*46	Custom Caller Allow
*47	Custom Caller Block w/ Message
*48	Anonymous Caller Block
*49	Anonymous Caller Allow
*50	Enable Anonymous Caller Block w/ Message
*51	Disable Anonymous Caller Block w/ Message

### Mid-Call Star Codes

Access/*xx code	Feature Name
*31	Call Recording Start
*32	Call Recording Stop
*33	Call Recording Pause
*34	Call Recording Resume
*37	Account Code (dial account code assigned after *37 entered)