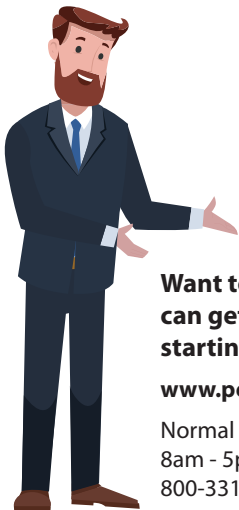




*"I.T. can get complicated, but our Pros
make it easy...for YOU."*

Jaime Mendes
V.P. of Operations, PenTeleData



**Want to learn more? You
can get better I.T. support,
starting today.**

www.penteledata.net/IT

Normal Business Hours:
8am - 5pm M-F
800-331-5060

itservices@corp.ptd.net

After hours:
Contact PenTeleData NCC at
800-281-3564 option 2 (requires
work authorization)

Comprehensive, Subscription-Based I.T. Support

Lock Down Your IT Support Expenses and Scale with Confidence

Our I.T. team works with small to mid-size companies like yours, providing fully managed I.T. support inside an easily budgeted monthly fixed fee.

One stable monthly payment gives you and your employees access to:

- > Monitoring and management focused on security: To optimize and protect your operations
- > Remote I.T. support and troubleshooting: To move to the next level of success and customer satisfaction
- > Network and device management: To free you from the I.T. tasks you'd rather not do on your own

Fixed-Fee Services—Including Executive-Level I.T. Consulting for Your Continued Success

Within our fixed-fee I.T. support service, we secure, manage, monitor, and maintain your I.T. assets at the highest level of industry standards, but that is just the beginning. As your I.T. partner, we provide executive-level consultative services not available in less comprehensive I.T. maintenance models.

We address the I.T. issues you are experiencing while providing the forward-leaning C-Suite I.T. advice you need to continue to scale.

Features of Our Fixed-Fee Services

- > Security and backup management: Harnessing industry best practices to keep your environment and essential business data secure, protected, and available
- > Advanced performance monitoring: Caring for the health and functionality of your critical network and cloud assets
- > Scheduled preventative maintenance: Keeping your servers, PCs, and other vital network devices functioning optimally—improving reliability and security
- > Network health review and reporting: Delivering pertinent reports relevant to the ongoing performance of your I.T. assets
- > Real-time optimization: Optimizing your network by identifying, reporting, and resolving issues in real-time
- > Remote support: Supplying access to friendly I.T. engineers and technicians for network, server, and workstation support